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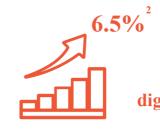
The largest express freight network in China¹ with the strongest profitability and resilience







LTL serves as the logistics backbone of China's new commerce



Continued growth

expected for China's LTL market, underpinned by **accelerated digitalization** of commerce and trade in China

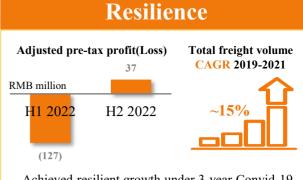
安能3Ne×

Scale 12.5 million tons Total freight volume 45k tons Average daily freight volume 41 Express freight network by market share

Efficiency



7.8% Gross margin
Leading profitability amongst all
express freight networks in 2022



Achieved resilient growth under 3-year Convid-19 pandemic period. In 2022, turnaround in H2 despite strict lockdown policy

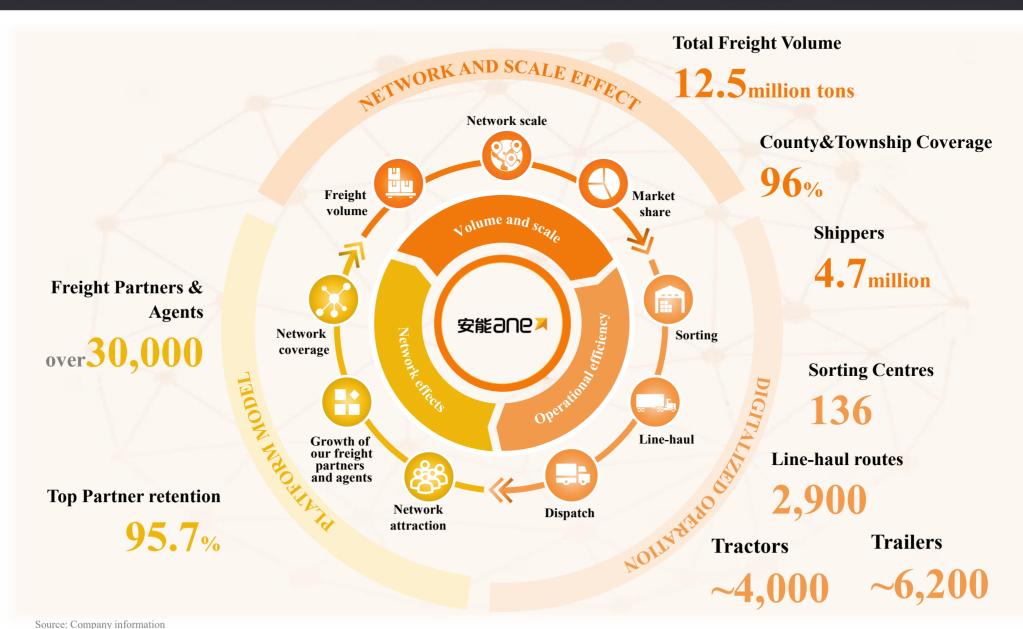
Source: Company information; iResearch

Note: USD=6.9 RMB; In terms of freight volume from 2017 to 2022; 2020-2025E CAGR; Average daily freight volume in 2022, calculated based on 283 working days



We navigated the year of 2022, with the resilience of our organization and business model, and prepared ourselves to embark on a new chapter



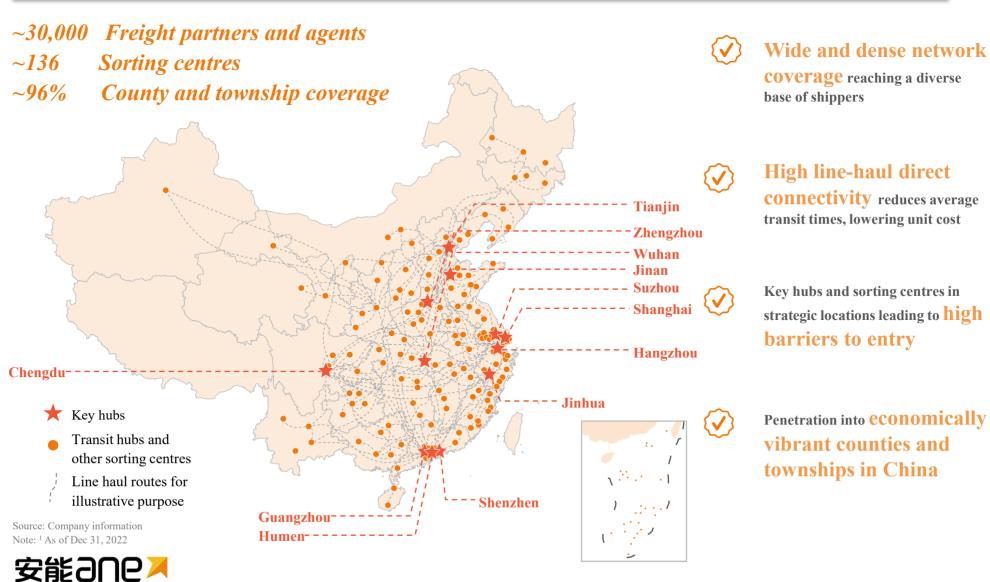




Our critical infrastructure



Nationwide footprint¹









Our Strategic Transformation



Profitability and Service Quality to underpin sustainable and high quality growth we will focus on <u>steady profit growth</u> and <u>continuous service quality improvement</u>



Strengthen our ecosystem

Unearth growth potential

Empower frontline team



Sustainable Growth



Key Strategic Focus





Organisation



- Invigorate frontline management
- Full integration of fleet management in our operation
- Create an empowermentoriented headquarters



Pricing/ Product



- Overhaul of the pricing scheme
- Empower our freight partners & agents with renewed marketing tactics
- Expand direct shipper customer base



Platform Ecosystem



- Optimize our network coverage grid to unleash growth potential
- Help our partners improve profitability through various support
- Build a positive ecosystem feedback and response channel



Operation



- Enhance line-haul transportation efficiency
- Overhaul fleet management to enhance truck utilities
- Optimize sorting centre footprint and improve sorting efficiency



Service Quality



- Reshape customer service functions and boost customer satisfaction
- Steadily improve timeliness performance, focusing on key regions
- Upgrade service quality, improving damage and loss rate



Organisation







Progress to date



2023 Target



Invigorate frontline management

- Cutting managerial hierarchies, reshuffled 20 provincial divisions to 29 regional business units (RBU)
- Re-selection and appointment of RBU key management
- Develop RBU into more flexible, responsive and independent units
- To nurture a deep talent pool



Full integration of fleet management in our operation

- Consolidation of 49 regional fleets into RBU
- Integration of data, finance, and technology support with Group middle / back office
- Comprehensive integration of line-haul transportation functions from routing, truck dispatching and fleet management



Create an empowerment- oriented headquarters

- Promoted a new generation of capable and driven individuals through a competitive internal hiring process
- Workforce optimization ▼~20%

 Head office to enabler rather than based on control and command



2 Pricing and Product







Progress to date





Overhaul of the pricing scheme

 New pricing scheme successfully implemented: more detailed breakdown by weight categories, more precise cost based pricing (per route), refined discount

- Optimize product mix to keep enhancing gross margin
- Expand product offerings



Empower our freight partners & agents with renewed marketing tactics

- Pioneered in specialized trading, industrial, and e-commerce markets
- Pilot implementation in our East China and Greater Bay regions
- Significantly increase penetration in specialized trading markets
- Launch product with superior service in the east and south



Expand direct shipper customer base

- Started with service deals with top ecommerce platform (e.g. PDD)
- To expand e-commerce platform business and acquire more KA customers



3 Platform Ecosystem







Progress to date





Optimize our network coverage grid to unleash growth potential

- Consolidation of underperforming partners and redesignate business area
- Optimization of load/unload bays for partners at sorting centres to break growth and operation bottleneck
- To maximize value creation by matching freight partners with their respective designated area's market potential



Help our partners improve profitability through various support

- Optimized our dispatch fee and pricing
- Widely extended our fleet operation to carry out transportation from our partners' premises to sorting centres
- Strengthen the trust base among our freight partners and agents
- Optimize our partner and agent promotion system



Build a positive ecosystem feedback and response channel

- Undertook a comprehensive assessment of our ecosystem partners
- Systemize feedback and response mechanism

• To establish a sustainable and flexible ecosystem capable of expedient problem solving



4 Operation







Progress to date





Enhance line-haul transportation efficiency

- Consolidate freight to key hubs to increase direct connectivity
- Fixed weekend routes to maintain operation consistency

- Build and standardize just-in-time route planning capabilities across regions
- Optimize loading rate and transit times



Overhaul fleet management to enhance truck utilities

- Increased average mileage by optimizing tractor-trailer ratio and extension routes
- Strengthen management and process control to reduce variable costs such as fuel, tolls and labour costs
- Two-way routes run by self operated fleet, one-way route open market competition
- Build redundancy management capability
- Mileage cost reduction



Optimize sorting centre footprint and improve sorting efficiency

- Enhanced on-site operational standards and training, optimized shift scheduling and staffing
- Expand key hubs and substitute small / inefficient sorting premises
- Lay a solid foundation for service quality improvement
- To improve sorting labour efficiency



5 Service Quality







Progress to date





Reshape customer service functions and boost customer satisfaction

- Enhanced customer service SOPs to enable service personnel have the appropriate authorization to solve issues
- Customer feedback review mechanism
- Comprehensive customer service SOPs and manual
- Build a first-class customer service organisation



Steadily improve timeliness performance, focusing on key regions

- Full diagnose of issues related to time performance, optimized standard and targets
- Focused on sorting centres planning and deficiencies improvement
- Shorten average shipment time by elevating full process on-time rate
- Improve first dispatch success rate



Upgrade service quality, improving damage and loss rate

- Established early warning mechanism for identifying high risk outlets
- Reinforced on-site operational standards and training
- Achieve industry-leading loss and damage rate



Staying true to our vision, this transformation offers a crucial opportunity for us to stay on track in meeting our key strategic objectives





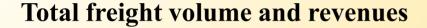
To strengthen our industry leading position and further consolidate China's large but fragmented LTL market



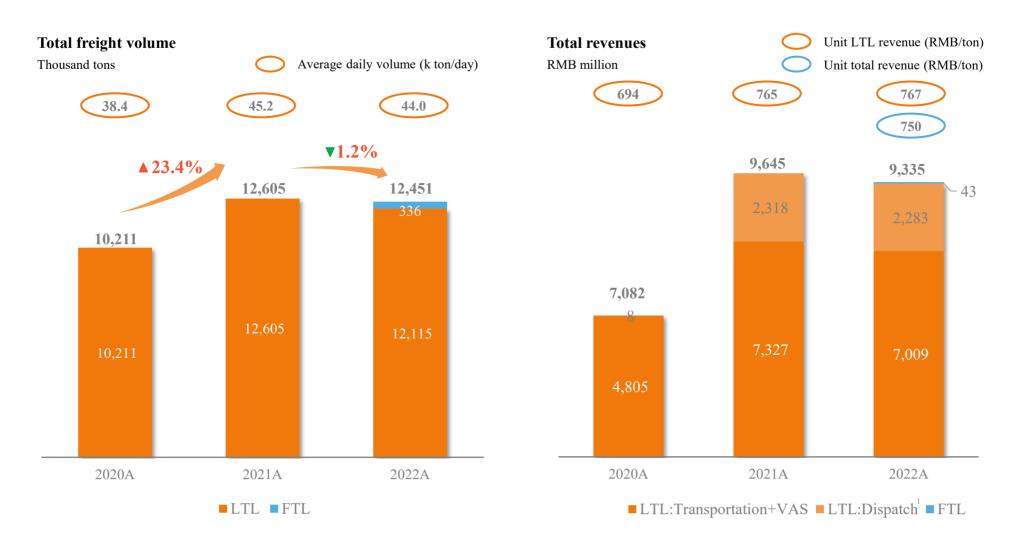








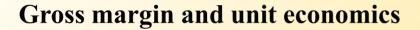




Source: Company information

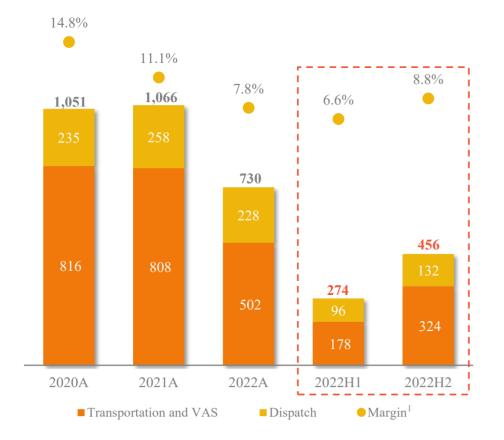
Note: ¹ Prior to July 2020, based on our arrangements with freight partners, our LTL revenue generated from dispatch is deemed as arrangement for dispatch services and was recorded on a net basis. In order to enhance our services for shippers and our control over service quality throughout our express freight network, we have reinforced our contractual responsibilities for any damages to or loss of freight in connection with dispatch on a gross basis. Accordingly, we have recorded all dispatch fees received from pick-up freight partners as our revenue, and all dispatch fees paid to dispatch freight partners as our cost of revenue; Dispatch includes dispatch services and arrangement for dispatch services





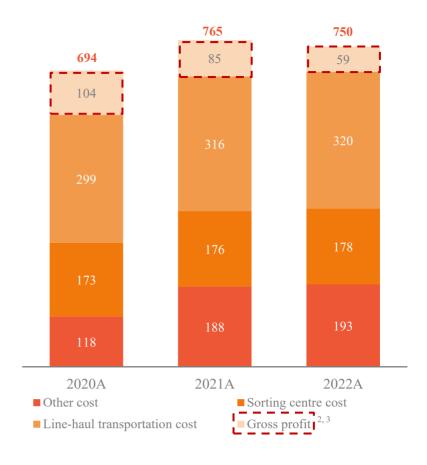






Unit economics

RMB/ton



Source: Company information

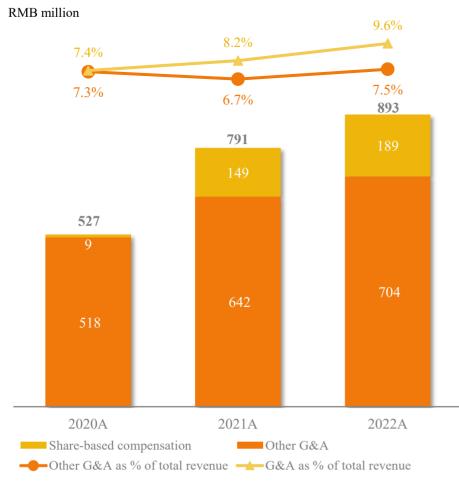
Notes: ¹ Margin is based on total revenue(LTL+FTL); ² Including unit cost of value-added services and unit dispatch cost; ³ Prior to July 2020, LTL revenue generated from dispatch is deemed as arrangement for dispatch services and was recorded on a net basis. Since July 2020, ANE has recorded all dispatch fees received from pick-up freight partners as revenue, and all dispatch freight partners as cost of revenue



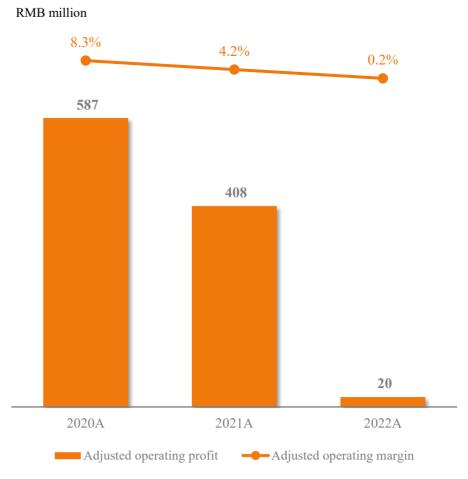




General and administrative expenses



Adjusted operating profit/ (loss)¹



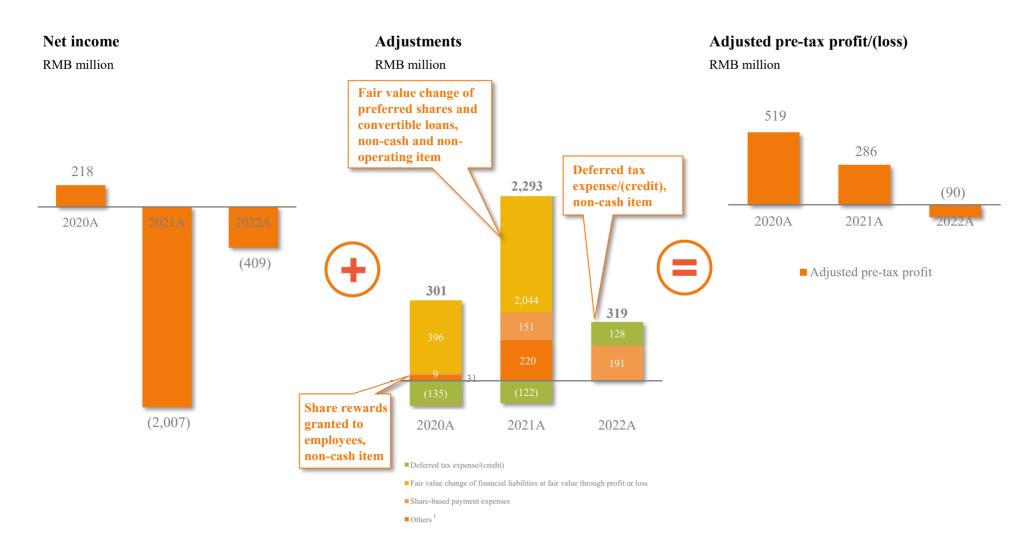








Reconciliation of HKFRS net income to adjusted pre-tax profit/(loss)



Source: Company information

Note: 1 Including changes in expected redemption amount associated with the put option liabilities, and listing expenses







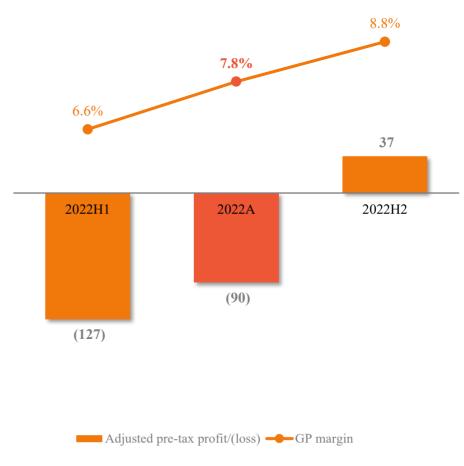
Unit total revenue 1

RMB/ton



GP margin and Adjusted pre-tax profit/(loss)²

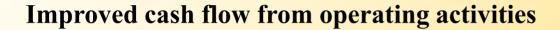
RMB million



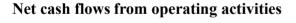
Source: Company information

注: ¹ including FTL; ² Adjusted pre-tax profit/(loss) referred to last page

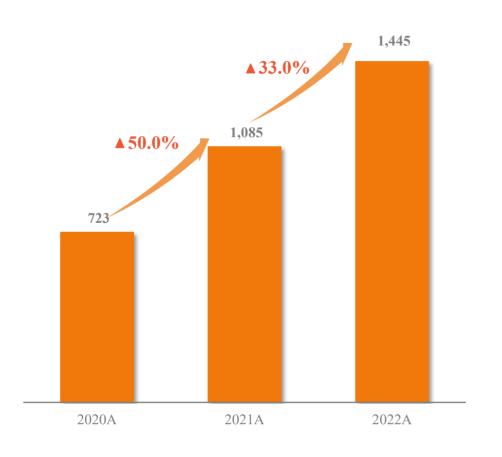






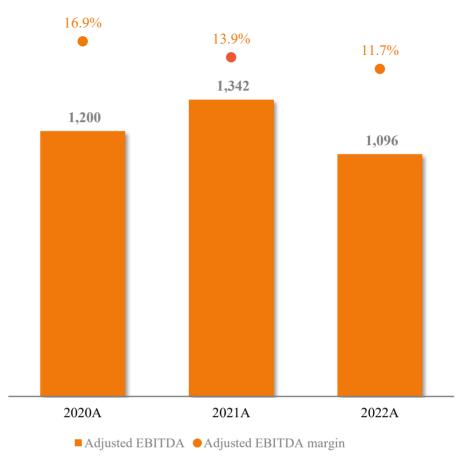


RMB million



Adjusted EBITDA¹

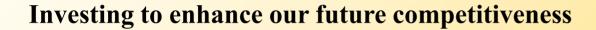
RMB million



Source: Company information

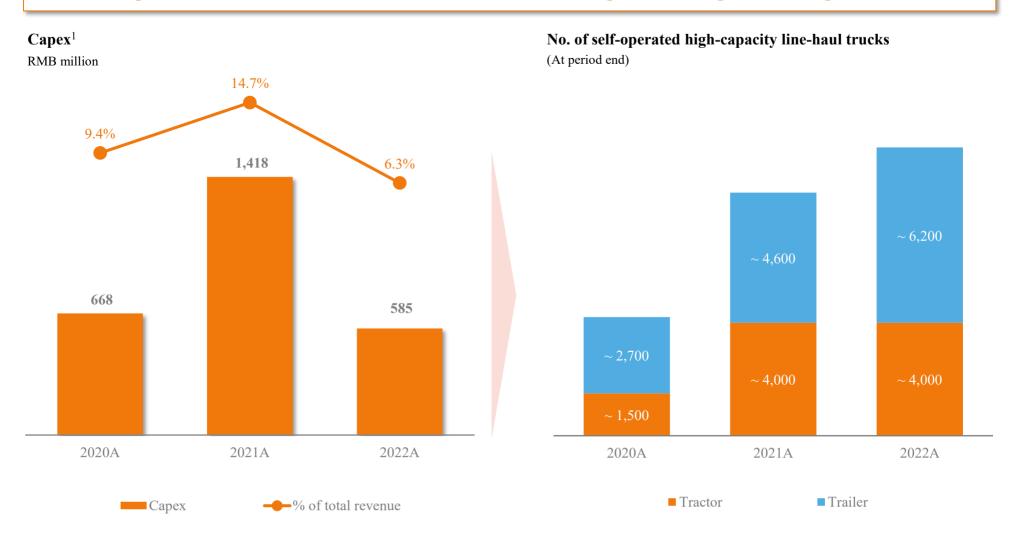
Note: ¹ Adjusted EBITDA = (Loss)/Profit for the year + Depreciation + Amortization - Interest income + Finance Cost - Income tax credit + Fair value change of financial liabilities at fair value through profit or loss + Changes in expected redemption amount associated with the put option liabilities + listing expense







Optimization of trailer-to-tractor ratio - Further transitioning from asset light to asset right model



Source: Company information

Note: 1 Cash outflow from purchasing PP&E and intangible assets



Thanks

